

Digital Service Act (EU) disclaimer

Information about our content online platform under the Digital Services Act (EU)

The European Union (EU) Digital Services Act (DSA) came into force on 16 November 2022. We welcome the DSA's goals of making the Internet even more safe, transparent and accountable, while ensuring that everyone in the EU continues to benefit from the open web.

Online content

UAO is the provider of the content on the eLearning webpage <https://universalautomation.org/elearning/>. The eLearning courses are displayed in chronological order of making the training modules.

There are no recommendation systems, customizable filtering features or dynamic adaptation filters used to display the online training modules. There are also no deep links integrated into the webpage or training modules.

Contact

You as a visitor or Authorities can contact us for further information or fill a complaint on the content provided on our eLearning webpage via dsa@universalautomation.org.

Reporting and appeal procedures

In accordance with art. 16 of the DSA, a website visitor has the opportunity to report information about what he/she considers to be unlawful content on <https://universalautomation.org/elearning/>. You can do this by sending an email to dsa@universalautomation.org. If you wish to make such a notification, please include the following:

- a clear indication of which content you would like to complain (e.g. a clear indication of the exact electronic location of this information, such as the precise URL address, extract or picture of the content);
- your explanation why you consider the information in question to be illegal;
- a statement that you have a good faith belief that the information and statements in the notification are accurate and complete.

We will handle all reports in a timely, careful, arbitrary, and objective manner; we will promptly inform the person or entity filling the report of our decision. For example, we may decide to limit or block the visibility of the content or suspend or terminate the provision of all or part of our training services. Or if the complaint proves to be unfounded, not to take any actions.